navitend

CASE STUDY

NONPROFITS

New office technology review and relocation

Non-Profit Crisis Pregnancy Center

The challenge

A long-term navitend client had the opportunity to relocate their offices to bring their services to a new community. The move was a chance to start fresh, but it also had to be done without interrupting care for the clients who depend on them. As in any office move, technology was one of the items that could quietly derail opening day.

navitend's role

navitend planned and carried out all of the technology work for the move, coordinating with the client's leadership, the landlord and the contractors so everything was ready before the staff arrived:

• Wiring infrastructure: planned the cabling for each office and counseling room, and the network closet. Ordinarily navitend does not perform any wiring tasks, but a small group of us spent a Saturday volunteering our time to help this non-profit with some wiring punch-downs after the licensed electricians pulled the Cat 6 cables. Don't worry, we tested every connection, especially the ones done by the programmers! It was great to spend the day together helping this client get this much needed task completed on a limited budget.

• Secure wireless: separate networks for staff and for visitors

• Data: moved and reconnected computers, printers and the network, and confirmed all files were accessible and back-up tasks were running

• Voice: moved phone service so the center could be reached throughout the move

The result

The center opened its new location with everything working on day one. Life-preserving services and Hope are now dispensed in a corner of the community in desperate need of both.

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Talk to a person, not a ticket

Tell us what's going on. We'll listen, ask good questions, and give you informed and experienced guidance.

Book a Call

Call 877.448.0070

www.navitend.com