navitend

CASE STUDY

LOGISTICS & DISTRIBUTION

Implemented new VoIP Platform

National Logistics Company

The challenge

A multi-office logistics company approached us with a concern about their telecommunications expenses. They were paying thousands of dollars per month for dedicated circuits and telephone service, and the offices still couldn't easily call one another. Contracts had accumulated over the years, and no one had a full picture of what they were paying for.

navitend's role

navitend's consulting team gathered the bills and contracts and analyzed every telecom service: what each one cost, what it was used for and when it could be changed. We recommended a number of changes, including new internet service and a new VoIP phone platform, and timed the transition to the contract dates to avoid early termination fees. We then installed the new platform, moved the phone numbers and trained the staff.

The result

Today this business spends nearly a thousand dollars less per month on telecom. Their offices have three-digit extension dialing between them, and they have faster internet as well.

Talk to a person, not a ticket

Tell us what's going on. We'll listen, ask good questions, and give you informed and experienced guidance.

Book a Call

Call 877.448.0070

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