NONPROFITS

Non-profit consulting and support

Crisis Pregnancy Center

The challenge

This organization provides counseling and care for expecting and new mothers. As a non-profit that often operates on donated computer hardware, their infrastructure needs special attention. Donated machines arrive in every age and condition, with different operating systems, unknown histories and no common setup. Some were reliable; others were slowing staff down or no longer receiving security updates. The board wanted to spend its limited technology dollars wisely, but had no clear picture of what they had or what it would take to fix it.

navitend's role

navitend inventoried every computer, server and network device and assessed each one: age, condition, warranty and support status, and whether it could run the software the staff relied on. From there we sorted the equipment and software into what could "stay," what could stay with an upgrade, and what needed replacing, and explained the reasons in plain language. We presented the plan to the board in phases, so the most urgent items were handled first and the rest could follow as budget and donations allowed.

The result

navitend worked with this organization and its board members to put a cost-effective plan in place to upgrade their infrastructure. Staff now work on dependable, supported equipment, the board knows where its technology money is going and why, and the organization can put more of its attention on serving its clients.

navitend

Talk to a person, not a ticket

Tell us what's going on. We'll listen, ask good questions, and give you informed and experienced guidance.

Book a Call

Call 877.448.0070

www.navitend.com